

Odyssey Portal Guide for General Public

The Sonoma County Superior Court Odyssey Portal Provides authorized users web access to Superior Court case information such as hearings, register of actions and dispositions data. In addition, registered users also get access to Civil Documents.

Note: the Odyssey Portal is a vendor-supplied application and as such, the Superior Court has limited ability to modify it. The functionality in the Odyssey Portal is subject to change, modification and enhancement.

A. Sign Up (2-Step Process)

TO AVOID DELAY in the approval of your portal access, please follow the steps below to complete the registration process. You will not be able to look up case information unless both steps are completed.

Step 1: Register for an Account

Go <u>to the</u> Odyssey Portal (<u>https://cmsportal.sonomacourt.org/iportal</u>) and click on the "Register/Sign in" button on the top right corner. Fill in the information as required. We can only accept registration with an email account matching the public email address on file with the California State Bar: http://www.calbar.ca.gov/.





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Once you have reached the "Registration Complete" screen shown below, please make sure you receive an email with subject line "No Reply: Confirm Your Email" before closing the browser tab. **DO NOT** attempt to log in at this point.

Registration Complete	
You must verify your email address before you can log in. A verification link was sent to account, click in the link provided in your email.	:om . To verify your
Didn't get an email? Resend Verification	
Finish	

An email with the subject line "No Reply: Confirm Your Email" will be sent to the email address used during the registration process. Click on the hyperlink in the email to validate the email address. The link provided will only be valid for 10 days.

You will be taken to Step 2 of the registration process.



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Step 2: Request Access

Go to <u>https://cmsportal.sonomacourt.org/iportal_and login</u>. During the initial login to the system, it will prompt for a role.

2	0	
DA DA Elevated PD PD Elevated CoCo CoCo Elevated CoCo Juvenile DCSS DCSS Elevated PubGuardian/Conservator PubGuardian/Conservator Elevated FYC ISD ConfidentialKiosk PD Juvenile		11
Registered Public Registered Attorney Elevated		

If it does not, please click on the pull down menu next to the welcome icon and then select "Request Access."





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Please select "**Registered Public**." After selecting your role, please wait while the web-page refreshes, do not click on the Home button. The web-page refresh may take 15-30 seconds.

You will receive an email with the subject line "No Reply: Your Portal Access Request Was Approved" once the access request has been approved by the Superior Court.

Please contact the Superior Court at <u>helpdesk@sonomacourt.org for</u> any registration issues.

B. To Reset Password

Click on the "Sign In" button on the Portal Home page and then click on the "Forgot Password" button to submit the password reset request. The user will be prompted to answer the security questions set up during the registration process. If the user does not remember the security questions and answers, please contact the Superior Court for assistance at: helpdesk@sonomacourt.org

C. Using the Portal

The Portal Home page displays the following portlets, or features, available to the authenticated users:

- Notifications: Announcements and notices from the Superior Court for users of the Portal
- Smart Search: View Register of Actions for the retrieved case
- **Search Hearings**: Search for Hearings scheduled by Courtroom , by Judicial Officer or by Case Type

Note: if searching for a partial name, the Odyssey Portal requires the use the asterisk * wildcard.



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Notifications

Portal Notification. This information is provided as a service to the general public. Any user of this information is herby advised th 'as is'. The information provided may be subject to errors or omissions. Visitors to this site agree that the Court is not liable for en any of the information provided.



D. Register of Actions



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Case Information

MCV-255713 | Lee vs Lee

Case Number MCV-255713 File Date 09/17/2021 Court Civil Case Type 19: Limited Intellectual Property - 10,000 to 25,000 Judicial Officer Wick, Arthur A Case Status Active Case Information Events and Hearings Documents

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Events and Hearings

09/17/2021 Complaint Filed

09/17/2021 Civil Case Cover Sheet

09/17/2021 Proof of Service - 30 Days Summons and Complaint -

Unserved

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